# **Sponsorship Terms & Conditions**

## Payment & Renewal:

- You may pay for your sponsorship online by credit card or Paypal (visit <a href="http://distressedchildren.org">http://distressedchildren.org</a>), or by check or money order (complete the form in this brochure and mail to DCI with your payment), or by recurring bank check.
- DCI will notify you in advance when it is time to renew your sponsorship, unless you choose a recurring payment option.
- If DCI does not receive your renewal payment, you will receive a notification email informing you that your account is overdue. A 2 month grace period will be provided, after which sponsorship will be considered terminated and the sponsored child returned to unsponsored status. At this point the child will be posted on DCI's website so they may receive a new sponsor. You are welcome to sponsor again at any time, but DCI cannot guarantee that the original child will be available to sponsor.

# **Assignment of Sponsored Children:**

- If you are paying online, you may select a child to sponsor through DCI's website. If you are paying offline, you may request DCI to assign a child to you based on your specifications (gender, location, age, etc.). DCI cannot guarantee the availability of a child to sponsor based on your specifications, but we will do our best to match you with an appropriate child. Please note that if you choose to pay by check or money order, it can take 3 to 4 weeks to set up your sponsorship account once we receive your sponsorship application and payment.
- DCI reserves the right to change your sponsored child at any time. Due to the unstable nature of economic opportunity in the
  areas we work and other issues such as family commitments that may require relocation, children occasionally move with their
  families outside of DCI's support area. Families of sponsored children may also attain a level of income where they no longer
  require aid, at which point DCI will assign a new child whose family is facing more dire economic hardship. We will notify you of
  any change by email and work with you to find a new child to sponsor.

### **Terminating Your Sponsorship:**

- We encourage sponsors to support the same child throughout the course of their education for as long as they are able. This allows children to continue their education uninterrupted and facilitates a relationship between the sponsor and the sponsored children. To ensure uninterrupted services to your sponsored child, a minimum sponsorship commitment of 12 months is required. Sponsorship cannot be terminated before this date.
- If at any point you decide to discontinue your sponsorship, at least 3 months advance notice is required. Contact DCI by email or telephone to provide advance notice

#### **Communication with Sponsored Children:**

- You can send a written message (200 words or less) to your sponsored child. Just visit DCI's website, go to the 'Sponsor' menu and select 'Connect'. DCI allows a maximum of 4 communications per year, as our manpower is limited.
- Please allow substantial time for translation and delivery before expecting a reply from your sponsored child. We will deliver
  your messages as quickly as we can, but it may take up to several months before you receive a reply. Thank you for your patience!